

**D Y N E X S D**  
*nylon*

## **Carpets of D Y N E X S D® nylon Warranty**

### **LIMITED 10 YEAR FIBRE LOSS FROM ABRASIVE WEAR WARRANTY**

“Fibre Loss from Abrasive Wear” is defined as actual loss of fibre, due to abrasion, from the surface pile of the carpet. Crossley Carpet Mills warrants to the original commercial purchaser, for a full 10 years after proper installation, that the surface pile of carpets of D Y N E X S D® nylon will not experience fibre loss from abrasion by more than 10% in any area except stairs. Crossley Carpet Mills will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Crossley Carpet Mills will replace the affected area or reimbursement the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.

**This limited 10 year warranty on fibre loss from abrasive wear is not a warranty on matting and crushing or on ‘watermarking’.**

All carpets will mat or crush to some degree as it is subjected to very high dynamic pressure as people walk on the carpet surface pile. However, such conditions do not constitute loss in face fibre weight. In addition, this Warranty excludes such things as damage from tears, pulls, cuts, pilling, shedding, burns, pets, chairs with roller coasters, carts with wheels, or damage due to abuse by any athletic equipment such as roller skates, ski boots or golf shoes.

‘Watermarking’ is a well recognized optical phenomenon caused by irreversible changes in pile orientation in random areas in cut pile carpets. It can occur in carpets of all fibre types and is not considered a fibre related problem. Crossley Carpet Mills does not guarantee that carpets made from our fibres will not watermark.

Damage caused by improper installation, defects in carpet manufacturing, and damage from improper cleaning methods and materials are also excluded.

### **LIMITED LIFETIME ANTISTATIC WARRANTY**

Crossley Carpet Mills warrants to the original commercial purchaser, for the life of the carpet, that carpets of D Y N E X S D® nylon will not generate static greater than 3.5 kilovolts (using AATCC Test 134). Crossley Carpet Mills will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Crossley Carpet Mills will replace the affected area or reimburse the original purchaser according to the terms set forth under the ‘General Terms and Conditions’ of these warranties.

### **LIMITED 10 YEAR COLOURFASTNESS TO LIGHT WARRANTY**

Crossley Carpet Mills warrants that carpets constructed of D Y N E X S D® nylon, when installed for indoor commercial use and maintained as recommended by Crossley Carpet Mills, will not display a significant colour change due to light exposure for 10 years from the date of original purchase. If the carpet is found to have a rating of 3 or less on the AATCC Gray Scale for evaluating change in colour\* and is the result of light exposure, Crossley Carpet Mills will replace the carpet in the affected area or reimburse the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.

**This limited 10 year warranty for colourfastness to light does not include a pattern overprinted on the face fibre.**

\*The AATCC gray scale rating is a nationally recognized system in the carpet industry that uses a standardized comparison to determine the degree of colour changes.

### **LIMITED 5 YEAR COLOURFASTNESS TO ATMOSPHERIC CONTAMINANTS WARRANTY**

Crossley Carpet Mills warrants that, for five years from the date of original purchase, carpets constructed of D Y N E X S D® nylon, when installed for indoor commercial use and maintained as recommended by Crossley Carpet Mills, will not display a significant colour change due to atmospheric contaminants (Ozone or Oxides of Nitrogen). If the carpet is found to have a rating of 3 or less on the AATCC Gray Scale for evaluating change in colour\*, and is determined to be the result of exposure to Ozone, or exposure to Oxides of Nitrogen, Crossley Carpet Mills will replace the carpet in the affected area or reimburse the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.