

D Y N E X[®]
nylon

Carpets of D Y N E X[®] nylon Warranty

LIMITED 10 YEAR FIBRE LOSS FROM ABRASIVE WEAR WARRANTY

“Fibre Loss from Abrasive Wear” is defined as actual loss of fibre, due to abrasion, from the surface pile of the carpet. Crossley Carpet Mills warrants to the original commercial purchaser, for a full 10 years after proper installation, that the surface pile of carpets of D Y N E X[®] nylon will not experience fibre loss from abrasion by more than 10% in any area except stairs. Crossley Carpet Mills will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Crossley Carpet Mills will replace the affected area or reimbursement the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.

This limited 10 year warranty on fibre loss from abrasive wear is not a warranty on matting and crushing or on ‘watermarking’.

All carpets will mat or crush to some degree as it is subjected to very high dynamic pressure as people walk on the carpet surface pile. However, such conditions do not constitute loss in face fibre weight. In addition, this Warranty excludes such things as damage from tears, pulls, cuts, pilling, shedding, burns, pets, chairs with roller coasters, carts with wheels, or damage due to abuse by any athletic equipment such as roller skates, ski boots or golf shoes.

‘Watermarking’ is a well recognized optical phenomenon caused by irreversible changes in pile orientation in random areas in cut pile carpets. It can occur in carpets of all fibre types and is not considered a fibre related problem. Crossley Carpet Mills does not guarantee that carpets made from our fibres will not watermark.

Damage caused by improper installation, defects in carpet manufacturing, and damage from improper cleaning methods and materials are also excluded.

LIMITED LIFETIME ANTISTATIC WARRANTY

Crossley Carpet Mills warrants to the original commercial purchaser, for the life of the carpet, that carpets of D Y N E X[®] nylon will not generate static greater than 3.5 kilovolts (using AATCC Test 134). Crossley Carpet Mills will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Crossley Carpet Mills will replace the affected area or reimburse the original purchaser according to the terms set forth under the ‘General Terms and Conditions’ of these warranties.