



LIFETIME LIMITED NO ZIPPER OR EDGE RAVEL WARRANTY

Crossley's exclusive *CROSSWEAVE*[®] woven carpets are specially engineered to eliminate unsightly zippering and edge ravel. Crossley Carpet Mills warrants this product, when installed and maintained as recommended by Crossley, in accordance with industry standards, **will not zipper or unravel at lengthwise seams for the life of the carpet.**

For the purposes of this warranty, **zippering** is defined as a pull or snag that results in a minimum of 3 continuous loops being pulled out of the carpet's backing.

All seams and unprotected edges of the carpet must be properly sealed at the time of installation, with a bead of seam adhesive applied to all unfinished edges.

Adhesive and Seam Sealer: In order to maintain applicable limited warranty validation for direct-glue and double stick installations, Tandus Greenbond™ B-19 Broadloom Adhesive System must be used to adhere the product directly to the correctly prepared substrate. Additionally, for all types of installations, all seams and unfinished edges must be sealed utilizing either Tandus B-65 or Tandus B-71 Broadloom Seam Sealer. The use of Tandus Broadloom Adhesive System for direct-glue and double stick installations, and Tandus Broadloom Seam Sealer for all types of installations, is required in order to maintain applicable limited warranty validation.

Any claim against this warranty must be brought to Crossley's attention within five days of occurrence. Claims must be submitted in writing and delivered to:

Crossley Carpet Mills Limited Attention: Commercial Claims PO Box 745, 435 Willow Street
Truro, Nova Scotia, Canada B2N 5G2

This warranty does not cover damage resulting from dragging objects, installation on stairs, tears, cuts, burns, improper cleaning methods or agents, or use of athletic equipment such as skates, ski boots or golf spikes.

If zippering or unravelling does occur, the owner must notify the Crossley dealer and they must permit Crossley to inspect and test the carpet. If Crossley determines that zippering or unravelling has occurred, Crossley will replace the defective area, including labour charges.