



LIFETIME LIMITED NO ZIPPER WARRANTY

Crossley Carpet Mills Limited warrants that for its useful life, this carpet, when properly installed and maintained, will not zipper.

For the purposes of this warranty, zipping is defined as a pull or snag that results in a minimum of 3 continuous loops being pulled out of the carpet's backing. Unraveling along a trimmed edge is not included in this warranty.

Adhesive and Seam Sealer: In order to maintain applicable limited warranty validation for direct-glue and double stick installations, Tandus Greenbond™ B-19 Broadloom Adhesive System must be used to adhere the product directly to the correctly prepared substrate. Additionally, for all types of installations, all seams and unfinished edges must be sealed utilizing either Tandus B-65 or Tandus B-71 Broadloom Seam Sealer. The use of Tandus Broadloom Adhesive System for direct-glue and double stick installations, and Tandus Broadloom Seam Sealer for all types of installations, is required in order to maintain applicable limited warranty validation.

Subject to the following limitations:

This warranty does not cover damage resulting from dragging objects, installation on stairs, tears, cuts, burns, improper cleaning methods or agents, or use of athletic equipment such as skates, ski boots or golf spikes.

Any claim against this warranty must be brought to Crossley Carpet Mills Limited within five (5) days of occurrence. Claims must be submitted in writing and delivered to:

Crossley Carpet Mills Limited
Attention: Commercial Claims
PO Box 745, 435 Willow Street
Truro, Nova Scotia, Canada B2N 5G2

If zipping is suspect, the owner must notify the Crossley dealer and they must permit Crossley to inspect and test the carpet. If Crossley determines that zipping has occurred, Crossley will repair or replace the defective area.

Our obligation to remove and reinstall any or all such carpet will not include the reimbursing of any indirect costs arising from such activities.