



COMMERCIAL 15 YEAR LIMITED ABRASIVE WEAR WARRANTY

Crossley Carpet Mills Limited warrants that for fifteen (15) years from date of installation, this carpet, when properly installed and maintained, will not lose more than 15% of its pile fibre from abrasive wear.

Subject to the following limitations:

Crossley Carpet Mills Limited does not warrant this carpet against tears, cuts or pile loss due to improper use, including excessive pivoting, application of improper cleaning agents, improper maintenance methods, or lack of protection under roller caster chairs.

Adhesive and Seam Sealer: In order to maintain applicable limited warranty validation for direct-glue and double stick installations, Tandus Greenbond™ B-19 Broadloom Adhesive System must be used to adhere the product directly to the correctly prepared substrate. Additionally, for all types of installations, all seams and unfinished edges must be sealed utilizing either Tandus B-65 or Tandus B-71 Broadloom Seam Sealer. The use of Tandus Broadloom Adhesive System for direct-glue and double stick installations, and Tandus Broadloom Seam Sealer for all types of installations, is required in order to maintain applicable limited warranty validation.

This warranty covers fibre loss due to normal abrasive wear only, and does not imply protection against soiling, fading, matting or change in carpet appearance, including shading or 'watermarking', except where due to fibre loss in excess of warranty limits.

If dissatisfied with the wearability, the owner must submit notice of all claims under this warranty to Crossley Carpet Mills Limited within fifteen (15) years from date of installation. Claims must be submitted in writing and delivered to:

Crossley Carpet Mills Limited Attention: Commercial Claims PO Box 745, 435 Willow Street
Truro, Nova Scotia, Canada B2N 5G2

Subject to testing, any area showing greater wear under conditions of normal use will be replaced, including direct labour charges to remove the existing and install the new carpet. Our obligation to remove and reinstall any or all such carpet will not include the reimbursing of any indirect costs arising from such activities.